भारत सरकार/ Government of India
वित्त मंत्रालय / Ministry of Finance
आयुक्त सीमाशुल्क एन.एस.-II का कार्यालय
Office of Commissioner of Customs NS-II,
मुख्य निर्यात का मूल्यांकन,
Appraising Main Export,
जवाहरलाल नेहरू कस्टम हाउस, न्हावा शेवा,
Jawaharlal Nehru Custom House, Nhava Sheva,
जिला - रायगढ़, महाराष्ट्र - 400 707
Dist.- Raigad, Maharashtra – 400 707
E-mail: apmainexp@jawaharcustoms.gov.in

दिनांक /Date: As Signed

दिनांक 11.07.2026 को सम्पन्न 'निर्यात संवाद' की बैठक का कार्यवृत्त

MINUTES OF THE MEETING OF THE "NIRYAT SAMVAAD" JULY-2026 HELD ON 11.07.2026

The Niryat Samvaad meeting was held on physical mode on 11.07.2026 at 15:00 hrs at Jawaharlal Nehru Custom House (JNCH), Nhava Sheva Raigad, Maharashtra under the Chairmanship of Ms. Jyoti Agarwal, Additional Commissioner of Customs, NS-II, JNCH.

2. Shri. Sunil Sathtianesan, Assistant Commissioner of Customs, NS-II, JNCH opened the proceedings by welcoming Addl. Commissioner of Customs, NS-II, Mumbai Customs Zone-II and other participants.

3. इस बैठक में व्यापार के निम्नलिखित सदस्यों/प्रतिभागियों ने भाग लिया:
The meeting was attended by the following members/participants of the trade:

क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	संगठन / संघ Organizations/Associations
1.	Abhijeet Neogy	Case New Holland
2.	Siva Prasad Rapake	Budget CFS

4. विभाग की ओर से निम्नलिखित अधिकारियों ने बैठक में भाग लिया: -
Following Officers from the department attended the meeting: –

क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	पदनाम Designation
1.	S.M Borkar	Deputy Commissioner of Customs
2.	Sunil Sathtianesan	Assistant Commissioner of Customs
3.	Sangeeta Adhikari	Assistant Commissioner of Customs
4.	Krishna Kumar	Assistant Commissioner of Customs
5.	Gourav Verma	Superintendent of Customs/DBK
6.	Hunny Bansal	Appraiser/AM(X)
7.	Shubham Choudhary	Examiner/AM(X)
8.	Akash Kumar	Examiner/AM(X)

5. Shri. Sunil Sathtianesan, Assistant Commissioner informed the Chair that total 05 new grievances were received since issuance of Meeting Notice dt: 22.06.2026 that were to be taken up during the meeting. The exporters concerned were informed accordingly. However, Out of 05 exporters concerned, only 01 attended the meeting despite invited for the same.

6. Though not all the concerned exporters were present, their grievances were taken up in the meeting, along with the grievances for which resolutions were pending in the previous meeting, with the permission of Chair.

7. **निर्यात संवाद के दौरान पिछली बैठक से संबंधित निर्यातकों की शिकायतों पर विचार**: **GRIEVANCES OF EXPORTERS FROM PREVIOUS MEETING TAKEN UP DURING NIRYAT SAMVAAD**:

कार्यबिन्दु संख्या/POINT NO. 1:

Exporter has represented that an IGST refund amounting to ₹5,25,943/- against Shipping Bill No. 7182358 dated 21.11.2025, filed at Nhava Sheva Customs, remains pending. The exporter has stated that although the Shipping Line has filed the Gateway EGM, the same is not being reflected in the ICES system, resulting in non-processing of the refund claim. Despite repeated follow-up with the ICEGATE Helpdesk and representations made to DG Systems and ICEGATE authorities since January 2026, the issue remains unresolved. The exporter has requested early resolution of the system-related issue and release of the pending IGST refund.

(Grievance of Dynamic International Corporation)

प्रतिक्रिया/Response:

The grievance has been duly examined. With regard to the grievance, the ICES 1.5 system is reflecting the error message, “There are errors other than SB005/SB004/SB003”, in respect of Shipping Bill No. 7182358 dated 21.11.2025. The aforesaid error cannot be resolved at this office level. Accordingly, an e-mail dated 09.06.2026& 01.07.2026 has been forwarded to ICEGATE requesting necessary action for resolution of the issue. Further, as directed, a letter dated 06.07.2026 has been forwarded to the Pr. ADG, ICEGATE, seeking necessary action in the matter.The grievant is also advised to approach the ICEGATE Helpdesk at icegatehelpdesk@icegate.gov.in for expeditious resolution of the issue.

Action To be taken: Follow up with ICEGATE telephonically to expedite resolution of the issue.

(Drawback, JNCH)(open)

कार्यबिन्दु संख्या/POINT NO. 2:

The exporter has represented that IGST refund amounting to ₹2,44,871.64 against Shipping Bill No. 9503198 dated 29.03.2025 remains pending due to system errors SB002 (EGM Error) and SB005 (Invoice Number Mismatch). The exporter has stated that the EGM has been revalidated multiple times, most recently on 29.05.2026 at JNCH, but the error persists. It has further been submitted that the invoice uploaded through IRN No. 2025032900118619 dated 29.03.2025 contains the correct invoice number (OT2425041), whereas an incorrect invoice number (OT24250341) was inadvertently declared in the Shipping Bill, resulting in the SB005 error. The exporter has been pursuing the matter with the IGST Refund

Desk, JNCH and ICEGATE Helpdesk since December 2025; however, due to system-related issues preventing manual validation/correction, the refund claim remains unresolved. The exporter has requested early resolution of the issue and release of the pending IGST refund.

(Grievance of M/s Oman Trades)

<u>प्रतिक्रिया/Response:</u>

The grievance has been duly examined. With regard to the grievance, the ICES 1.5 system is reflecting the error message, "There are errors other than SB005/SB004/SB003", in respect of Shipping Bill No. 9503198 dated 29.03.2025. The aforesaid error cannot be resolved at this office level. Accordingly, an e-mail dated 09.06.2026 has been forwarded to ICEGATE requesting necessary action for resolution of the issue. Further, as directed, a letter dated 06.07.2026 has been forwarded to the Pr. ADG, ICEGATE, seeking necessary action in the matter.The grievant is also advised to approach the ICEGATE Helpdesk at icegatehelpdesk@icegate.gov.in for expeditious resolution of the issue.

Action To be taken: Follow up with ICEGATE telephonically to expedite resolution of the issue.

(Drawback, JNCH)(open)

8. <u>निर्यात संवाद के दौरान उठाई गईं निर्यातकों की शिकायतें</u>
<u>GRIEVANCES OF EXPORTERS TAKENUP DURING NIRYAT SAMVAAD</u> :

<u>कार्यबिन्दु संख्या/POINT NO. 1:</u>

The exporter has sought clarification regarding the requirement of first-time exporter registration at JNCH. It has been stated that the exporter's IEC has already been used for import transactions through other Customs Houses, and copies of the relevant Bills of Entry have been submitted as proof. Referring to Public Notice No. 112/2017, the exporter has requested clarification as to whether separate first-time exporter registration at JNCH is required and, if not, issuance of a suitable clarification to facilitate processing of the export shipment.

(Grievance of M/s Motherlike)

<u>प्रतिक्रिया/Response:</u>

In this regard, it is submitted that this office is required to follow the provisions of Public Notice No. 112/2017 dated 31.08.2017. Para 4 of the said Public Notice, which is relevant to the issue under reference, is reproduced below:

"Further, if an importer/exporter has exported/imported from any other Customs House and submits proof of past Export/Import made, then, normally, fresh set of documents should not be insisted upon, except for random verification, wherever necessary."

Accordingly, where an importer/exporter has already undertaken import/export through another Customs Port and furnishes documentary proof of such past transactions, a fresh set of registration/KYC documents should ordinarily not be insisted upon, except in cases selected for random verification or where considered necessary by the proper officer, in terms of the aforesaid Public Notice.

(CEAC, JNCH)

(Closed)

कार्यबिन्दु संख्या/POINT NO. 2:

The exporter has sought clarification regarding the admissibility of duty drawback under Section 74 of the Customs Act, 1962 in cases where only a part of the goods imported under a single Bill of Entry is re-exported initially and the balance quantity is proposed to be re-exported subsequently. It has been stated that customs duty was paid at the time of import and that the exporter intends to export the goods in multiple consignments based on business requirements. The exporter has requested clarification as to whether duty drawback under Section 74 can be claimed for the first partial re-export and whether a separate drawback claim would also be admissible for the subsequent re-export of the remaining quantity covered under the same Bill of Entry, subject to the applicable legal provisions.

(Grievance of M/s Motherlike)

प्रतिक्रिया/Response:

The grievance has been duly examined. With regard to the grievance, it is informed that imported goods can be re-exported in the parts, however, there is a time limit to be followed. For further clarification,the exporter/grievantis advised to refer the Re-export of Imported Goods (Drawback of Customs Duties) Rules, 1995 along with Public Notice No. 78/2017 dated 21.06.2017, JNCH.

(Drawback, JNCH)(Closed)

कार्यबिन्दु संख्या/POINT NO. 3

Exporter requested for cancellation of Customs Bond (Nhava Sheva)
1. AA No. 0211006725 dt. 14.06.2024
2. AA No. 0211004612 dt.19.06.2023
3. AA No. 0211007613 dt. 18.11.2024

(Grievance of M/s. Deccan Nutraceuticals Pvt Ltd)

प्रतिक्रिया/Response

The EODC provided by the Authorisation Holder has been submitted on XMAS portal.

The license will be in the next Public Notice for DEEC/AA bond cancellation.

(EPSMMC, JNCH)(Closed)

कार्यबिन्दु संख्या/POINT NO. 4

The exporter has requested conversion of the provisional assessment to final assessment of SB No. 1466936 dt: 02.05.2025 and has submitted copies of the Let Export Order (LEO) and Bills of Lading in support of the request. It has been stated that the drawback and RoDTEP incentives are pending due to the provisional assessment, and the exporter has requested early finalization of the Shipping Bill to facilitate release of the pending export incentives.

(Grievance of M/s. CKB Group of Companies on behalf of M/s Borosil Ltd)

प्रतिक्रिया/Response

Shipping bill has been converted from provisional LEO to LEO and the current status of the same shipping bill is "waiting for RMS output".

(CWC Distripark, JNCH)(Closed)

कार्यबिन्दु संख्या/POINT NO. 5

The exporter has represented that six Brand Rate Duty Drawback applications filed under Rule 7(1) of the Customs and Central Excise Duties and Service Tax Drawback Rules, 2017 have been pending for nearly two years despite submission of a reminder dated 20.11.2025 and a subsequent email dated 08.06.2026. It has been stated that all requisite documents were submitted along with the applications and that export proceeds have been realized within the prescribed FEMA timelines. The exporter has requested expeditious disposal of the pending applications involving a total drawback claim of ₹3,63,42,735/-.

**(Grievance of M/s. Case New Holland Construction Equipment (India) Pvt. Ltd.
)**

प्रतिक्रिया/Response:

The grievance has been duly examined. With regard to the grievance,it is informed that pending applications pertaining to Brand Rate Fixation, which are pending for more than 03 months, are being examined on priority basis by this office and in this time span one application submitted by M/s. Case New Holland Construction Equipment (India) Private Limited vide application Ref. No. CNH/23-24/DBK-653(30) dated 01 April 2024 amounting of Rs. 2,13,75,414/-has already been processed. Further, the remaining applications submitted by the party are in the phase of verification for fixation and the same may duly be processed.

(Drawback, JNCH)(Closed)

9. Further, the Chair instructed that the grievances of the trade should be resolved with utmost priority. All concerned should seriously prioritize communications from exporters/trade received via email or otherwise and redress the grievances at the earliest and if it is not possible to resolve, the same should be intimated by recording valid reasons for non-resolution of the same to concerned exporter. The Chair stressed that after receiving the grievance, all efforts be made to resolve the grievance at the earliest and if we do this on regular basis in a limited time frame, the concerns of the trade would not escalate into a grievance

10. The meeting ended with a vote of thanks to the Chair.

11. This issues with the approval of the Commissioner of Customs, NS-II**.**

12. Any amendments to these minutes to be provided within the next five working days.

13. Minutes are placed on the JNCH website and also sent through emails to all members including concerned exporters.

Digitally signed by
Sunil Sathianesan
Date: 13-07-2026
12:50:44

(Sunil Sathtianesan)
सहायक आयुक्त,सीमाशुल्क/
Asst. Commissioner of Customs,
मूल्य निरूपण मुख्य(निर्यात)/Appraising Main (X),
जे.एन.सी.एच.,न्हावाशेवा/ JNCH, Nhava Sheva.

सेवामें /To,
सभी संबंधित निर्यातक को ईमेल के माध्यम से /All Concerned Exporters (through email)

प्रतिलिपि/Copy to :(ईमेल के माध्यम से)

1) मुख्य आयुक्त,सीमाशुल्क,मुंबईअंचल-II**/**Chief Commissioner of Customs, MUM Zone-II;
2) प्रधानअपरमहानिदेशक,करदाता सेवा महानिदेशालय,मुंबई/The Principal Add. Director General, Directorate General of Tax Payers Services, Mumbai Zonal Unit, room No 138/139, New Custom House, Mumbai-400001(mzu-dgtps@gov.in);
3) सभी अपर/संयुक्त आयुक्त,एनएस II, जेएनसीएच,न्हावा शेवा /All ADC/JC, NS-II, JNCH, ;
4) सभी उप/सहा.आयुक्त, एनएस II,जेएनसीएच&सहा/उप आयुक्त, ईडीआई न्हावा शेवा /All DCs/ACs,NS-II& AC/DC/EDI, JNCH;
5) सहा/उप आयुक्त, ईडीआई, जेएनसीएच,न्हावा शेवा को अविलंब वैबसाइट में अपलोड करने के लिए/AC/DC, EDI, JNCH, Nhava Sheva, for uploading in JNCH website;
6) कार्यालयप्रति/Office Copy.